

Terms and Conditions – Above the Clouds

Last updated: June 2025

Welcome to *Above the Clouds*. Please read these Terms and Conditions ("Terms") carefully before using our website or booking services. By accessing or using our website, you agree to be bound by these Terms.

1. Who Can Use Our Website

You must be at least 18 years old to use our website or book services. By using our site, you represent that you meet this age requirement. If we offer account creation in the future, users must provide accurate and complete information and agree to keep their login details confidential.

2. Key Commercial Terms

All bookings are subject to availability. Pricing for massage services is listed clearly on our website and may be updated periodically. Payment is due at the time of booking unless otherwise specified. Cancellation and refund policies are provided at the time of booking and may vary depending on the service selected.

3. Right to Change Offering

We reserve the right to change, suspend, or discontinue any service or product at any time without notice. This includes modifications to pricing, availability, or service features.

4. Warranties and Responsibility

We strive to provide high-quality massage services by trained professionals. However, we do not guarantee that our services will meet every individual's expectations or health conditions. It is the responsibility of the client to inform their therapist of any medical issues, injuries, or special needs prior to the session.

5. Intellectual Property

All content on this website, including logos, images, text, and designs, are the property of *Above the Clouds* and are protected by copyright and trademark laws. You may not use, reproduce, or distribute our intellectual property without written permission.

6. Account Suspension or Termination

We reserve the right to suspend or terminate any account or user access at our discretion, especially in cases of suspected fraud, misuse of services, or violation of these Terms.

7. Indemnification

By using our website or services, you agree to indemnify and hold harmless *Above the Clouds*, its owners, employees, and affiliates from any claims, damages, or expenses resulting from your use or misuse of our services or violation of these Terms.

8. Limitation of Liability

To the fullest extent permitted by law, *Above the Clouds* shall not be held liable for any indirect, incidental, or consequential damages arising from your use of our website or services. Our total liability shall not exceed the amount paid by you for the services in question.

9. Changes to These Terms

We may update these Terms from time to time. We will notify users of any significant changes by posting the updated Terms on our website. Continued use of the site after changes are made indicates your acceptance of the new Terms.

10. Governing Law and Dispute Resolution

These Terms shall be governed by the laws of the state/province of [Insert Your State/Country]. Any disputes arising from these Terms shall be resolved through binding arbitration or mediation, unless otherwise required by local law.